



For emergencies (imminent threat to public safety, or a crime is in progress) please call 999.

For urgent enquiries please follow steps below:

- Please email the site supervisor on <u>york@scotfield.co.uk</u> or please call 0113 234 1111 (during working hours)
- 2. If the issue is not resolved in a timely manner, then, please follow the complaint procedure below.

Phase 5 complaint procedure:

