



LEAFLET

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Gardens and allotments

A guide for residents

JRHT JOSEPH
ROWNTREE
HOUSING TRUST

This leaflet contains information and guidance on:

1. Your garden and your tenancy agreement.
2. How we can help you to keep your garden tidy.
3. Our standards and what we expect from residents.
4. Detailed information on our allotments services and how you can apply for an allotment.

1. Your garden and your tenancy agreement

It is a condition of your tenancy agreement that you regularly maintain your garden to a standard acceptable to JRHT. If you do not keep your garden tidy, it can annoy your neighbours and may also be a breach of your contract.

As well as keeping any garden/land in a neat and tidy condition, it is your duty to cut the grass and hedges regularly.

2. How we can help you keep your garden tidy

New tenants

When you move into your new home we will ensure that the garden is in an acceptable condition. Your garden will then be inspected at least 4 times over the first 12 months.

Existing tenants

Existing tenants who fail to maintain their garden to our standards will receive a letter setting out what we expect you to do to sort this out. If you do not tidy up your garden we may serve a Notice of Seeking Possession on you.

New Earswick residents may be able to receive help with their garden maintenance from the New Earswick Community Association (NECA). The work covers hedge trimming and grass cutting. If you would like to apply, please contact NECA at The Folk Hall, New Earswick, York YO32 4AQ (Tel: 01904 769621). Places are limited.

3. Our standards and what we expect from residents

Under your tenancy agreement we would expect you to carry out grass cutting and hedge trimming duties when appropriate.

If you collect grass cuttings, hedge clippings or any other 'green materials' they need to be disposed of responsibly, using the green bins provided by City of York Council.

Gardens should be kept clear of rubbish. You are responsible for any fences that you have erected with our permission and should keep these in good repair. You should not allow weeds, shrubs, etc. to encroach on to a neighbour's property. Any shrubs, roses, etc. should be kept in a weed-free and tidy condition.

All trees in New Earswick are in a conservation area. Trees in all areas may

be protected by a Tree Preservation Order, which means you need an application to remove a tree or do any work on it. Please contact us at The Garth for advice on any tree work.

4. Allotments

We have 30 allotments at two sites in New Earswick – Willow Bank and Sleeper Path.

Plots are allocated in date order from the register of applicants held at The Garth.

Please note: priority will be given to full owners and part owners of New Earswick properties. This is because they pay the Village Scheme Charge, which includes upkeep of the allotment sites.

For an application form and terms and conditions please contact:

The Customer Services Team
Joseph Rowntree Housing Trust
The Garth
White Rose Avenue
New Earswick
York YO32 4TZ

Tel: freephone 0800 5870211

Email: information@jrht.org.uk

Joseph Rowntree Housing Trust

Head Office

The Garth

White Rose Avenue
New Earswick
York
YO32 4TZ

Reception open Mon to Fri from 8.30 am to 5pm (Wed 10am to 5pm)

Tel: 0800 587 0211 (this line is diverted to the emergency call line outside the above hours)

Other offices where you can make enquiries or pay your rent/charges:-

Plaxton Court

Woodlands Drive
Scarborough
YO12 6QT

Reception open Mon - Fri from 9am to 5pm.

Weekends 10am to 2pm

Tel: 01723 340290 (this line is diverted to the emergency call line outside the above hours)

Hartfields Retirement village

Merlin Way, Bishop Cuthbert
Middle Warren
Hartlepool
TS26 0US

Reception open Mon - Fri from 8.15am to 12am and 6pm to midnight

Weekends 10am to 2pm and 6pm to midnight

Tel: 01429 855070 (during reception hours)

Tel: 07980 705713 (out of hours emergency line)

Email: information@jrht.org.uk

Visit our website: www.jrht.org.uk

JRHT is a registered housing association, managing around 2,500 homes, and is a registered provider of care services.

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