



Adapting your home

A guide for residents

This leaflet sets out:

- What an adaptation is
- Examples of adaptations, both inside and outside your home
- The current system of charging for adaptations
- Who can apply
- How to apply

What is an adaptation?

An adaptation is a change to your home which allows you, or a carer, greater safety or convenience when moving around, getting into, or out of your home.

Examples of adaptations *inside* and *outside* your home include:

Grab rails; level access showers; showers over a bath; ramps; hand rails; removal of steps; door entry systems.

Will I have to pay for the adaptation?

We will undertake most adaptation work **costing less than £1,500** at no charge to residents in rented properties. This usually includes all minor works such as handrails, grab rails and minor adaptations.

For work **costing more than £1,500** you will have to apply to your local authority (Council) for a disabled facilities grant (DFG). This is a grant to cover the cost of the adaptation – however it is *means tested*. This means that the Council takes account of your income and savings when determining how much grant you will get. You may, therefore, have to pay some of the cost of the work.

Who can apply?

We will consider requests for adaptations from all our residents who rent. Shared owners and leaseholders should apply to their local authority for assistance.

How do I apply?

Call and ask to talk to one of our Neighbourhood Services Officers. They will ask you a few questions about the difficulties you are experiencing and the sort of adaptation you may need to enable you to manage better in your home. They will then guide you through the next steps.

Lifetime Homes

All adaptations are carried out to ensure they meet Lifetime Homes standards. While they look no different from any other home, Lifetime Homes have certain features which make them easier to live in for everyone, old or young. These include: convenient car parking spaces; a sheltered front entrance with outside light; wide front door and hall; accessible windows, locks and catches; adequate turning space for wheelchairs in all rooms; hand rails on stairs; switches, sockets and service controls at a height usable by all (i.e. between 600mm and 1200mm from the floor).

Where can I get more information?

Call 0800 5870211 and ask to talk to Neighbourhood Services Officer.

Joseph Rowntree Housing Trust

Head Office

The Garth

White Rose Avenue

New Earswick

York

YO32 4TZ

Reception open Mon to Fri from 8.30 am to 5pm (Wed 10am to 5pm)

Tel: 0800 587 0211 (this line is diverted to the emergency call line outside the above hours)

Other offices where you can make enquiries or pay your rent/charges:-

Plaxton Court

Woodlands Drive

Scarborough

YO12 6QT

Reception open Mon - Fri from 9am to 5pm.

Weekends 10am to 2pm

Tel: 01723 340290 (this line is diverted to the emergency call line outside the above hours)

Hartfields Retirement village

Merlin Way, Bishop Cuthbert

Middle Warren

Hartlepool

TS26 0US

Reception open Mon - Fri from 8.15am to 12am and 6pm to midnight

Weekends 10am to 2pm and 6pm to midnight

Tel: 01429 855070 (during reception hours)

Tel: 07980 705713 (out of hours emergency line)

Email: information@jrht.org.uk

Visit our website: www.jrht.org.uk

JRHT is a registered housing association, managing around 2,500 homes, and is a registered provider of care services.

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