



# Useful contacts

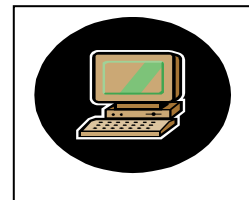
## 有用聯絡資料

প্রয়োজনীয় যোগাযোগ

Yararlı ilişkiler

مفيد رابط

Użyteczne kontakty



**This leaflet can be provided in other formats, such as **large print, Braille or audio.****  
**We welcome calls through typetalk**

This information can be provided in your own language

我們可提供本資訊的繁體中文版本 (Cantonese)

এই তথ্য আপনার মাতৃভাষায় সরবরাহ করা যাবে (Bengali)

یہ معلومات آپ کی اپنی زبان میں فراہم کی جا سکتی ہے۔ (Urdu)

Bu bilgiler sizin dilinizde sunulabilir (Turkish)

Te informacje mogą być dostarczone w Twoim własnym języku (Polish)

**For further information call 01904 735000**



## For further information call 01904 735000 Useful Telephone Numbers & Contact Names

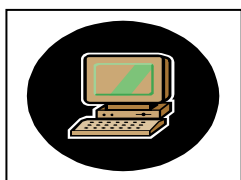
### Housing and Community Services Department



The Garth  
White Rose Avenue  
New Earswick  
York  
YO32 4TZ



01904 735000  
Fax: 01904 735001  
We welcome calls through typetalk



E-mail: [information@jrht.org.uk](mailto:information@jrht.org.uk)  
Web: [www.jrht.org.uk](http://www.jrht.org.uk)

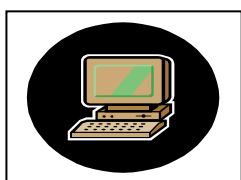
### Development and Property Services



Tanners Yard  
Huntington Road  
Huntington  
York YO32 9PX



Freephone 0800 5870211  
or 01904 768266  
We welcome calls through typetalk  
Fax 01904 750418



E-mail: [information@jrht.org.uk](mailto:information@jrht.org.uk)  
Web: [www.jrht.org.uk](http://www.jrht.org.uk)

## **Head of Housing & Community Services**

**Jacquie Dale** .....01904 735020

**Housing Services:** tenancy and estate management, leasehold management, rent/service charge payments, neighbour disputes, anti social behaviour reports, sheltered housing, waiting list and allocations.

**Norman Davidson** .....01904 735010  
Housing Services Manager

**Nic Dennison** .....01904 735012  
Leasehold & Lettings Manager, shared ownership enquiries – existing residents and new applications.

**Giles Conlon** .....01904 735014  
Housing Management Officer (York & District)

**Isobel McCoy** .....01904 735015  
Housing Management Officer (New Earswick)  
(Mon – Wed)

**Barbara Ross/Faye Blinkhorn-Conroy**.....01904 735013  
Housing Management Officer (older people)

**Jill Riley**.....01723 341006  
Housing Management Officer (Scarborough)

**Charlotte Bell** .....01429 855070  
Housing Management Officer (Hartfields)

**Linda Harper** .....01904 735017  
Housing Management Officer  
Income and Estates ( New Earswick)  
(mornings)

**Sheryll Muir** .....01904 735016  
Waiting list and allocations (rented)

**Community Services:** Family support, community development, resident involvement, service improvement and performance, welfare advice, early years and parks & gardens.

**Julie Boyes** .....01904 735021  
Customer & Community Services Manager

**Gwynneth Harrup** .....01904 735008  
Resident Involvement Officer

**Sally Houghton** .....01423 506732  
Service Improvement Officer

**Cathy Moran** ..... 01904 735025  
Welfare Advice Services Co-ordinator

**Paul Rose** .....01904 735026  
Welfare Advice Officer

**David Williams** ..... 01904 629241  
Parks & Gardens Deputy Manager

**Development and Property Services Department:** repairs and modernisations, planned works and external painting, gas servicing.

**Repairs Reporting (24 hours)** ..... freephone 0800 5870211

**Peter Giles** ..... 01904 768266  
Deputy Director of Housing, Property Services

**Derek Picken** .....01904 768266  
Property Services Manager

**Estate Caretakers:**

Woodlands ..... 07739 634164  
Victoria/Geldof Road ..... 07739 634165  
*(please note caretakers only work part time)*

North Yorkshire Police ..... 0845 6060247  
Cleveland Police ..... 01642 326326  
Emergencies ..... 999

Citizens Advice Bureau ..... 0870 1264850  
Scarborough Citizens Advice Bureau ..... 01723 368710  
Hartlepool Citizens Advice Bureau ..... 01429 273223

**Open Hours**

***The Garth***

Monday to Friday 8.30am to 5:30pm with the exception of  
Wednesday morning when we are closed between 9:00am and  
10:00am for staff training

***Tanners Yard***

Monday to Friday 8.00am and 5.00pm.



***Joseph Rowntree Housing Trust***

The Garth

White Rose Avenue

New Earswick

YORK

YO32 4TZ

Tel: 01904 735000

We welcome calls through typetalk

Fax: 01904 735001

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